

# Know Your Rights!

No matter what some might say, **you have freedom of choice** when it comes to selecting an auto body repair facility.

Below is your **“Consumer Bill of Rights”** regarding collision repair:

- You have the right to choose the repair shop you want to use.
- You’re entitled to have your vehicle repaired to its pre-accident condition.
- By law, you’re only required to obtain one repair estimate.
- Choose a shop that has the proper repair equipment. Make sure it’s a Certified Assured Performance Collision Care Center – meeting the highest industry standards and qualifications.
- Make sure your Collision Repair Center does not fix your vehicle with used or rebuilt parts without your authorization.
- Always request a written warranty covering labor, materials, parts and paint. Certified Assured Performance Collision Care repair centers offer lifetime guarantees on all collision repair work performed on your vehicle.
- Know that it is against the law for any collision repair facility to bury or absorb a deductible of an insurance policy for a covered automobile.